

KLUDI

RAK

"We Stand for Water Saving"

QUALITY POLICY

KLUDI RAK will provide its customers with high quality products and services that will fully satisfy customer requirements and satisfy applicable requirements and even exceeds customer expectations in all aspects. Furthermore, it is part of KLUDI RAK policy to continually improve its quality through monitoring, measurement, and enhancement of its quality management system. Implementation of Quality Policy is the responsibility of every employee starting from the top management that takes policy decisions down to staff members that carry out the work standards throughout the entire organization.

VISION & MISSION

KLUDI RAK is all set to supply the local (UAE), Middle East (GCC), Africa and Indian Sub. Continent markets with German quality but locally manufactured Kitchen and Bathroom fittings. The German technology has been brought and adopted by KLUDI RAK in order to come up of a combine technical perfection and high functionality of Kitchen and Bathroom fittings.

The Top Management has set quality objectives on its various operations to ensure realization of the quality policy and that all levels of the organization will strive hard to achieve its goal and take pride of its business practices:

- Manufacture high quality products with minimum rejections in various stages of production.
- Minimal breakdown of all major equipment thru preventive maintenance
- Provides career growth, development and skill enhancement to all employees.
- Demonstrate safe, healthy and environment friendly work places.
- Progressive supplier-customer relationship and business transactions.

CONTINUAL IMPROVEMENT

It is the responsibility of every employee in our company to implement quality management system within the framework of the latest version of ISO 9001 standard and demonstrate our commitment to continually improve its effectiveness through the use of quality objectives, audit results, analysis of data, corrective actions, management review and actions to address the risks and opportunities.

In KLUDI RAK, we uphold quality in all our business endeavors for we are committed to deliver the best Kitchen and Bathroom fittings in the world.



ABDALLAH MASSAAD
Chief Executive Officer
November 11, 2020